Who is Responsible

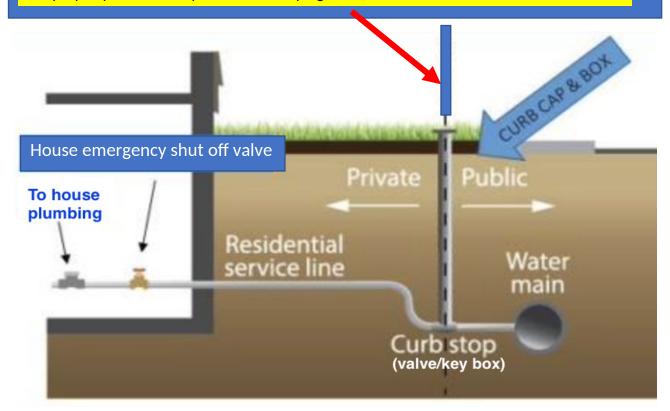
Property Owner **OR** Victoria Estates Public Water System (VEPWS)?

Water Service Lines and Water Service Valves

Did you know? Water is provided to all Victoria Estate properties through private **water service lines** connected to VEPWS's **main water distribution lines** as approved by the Alaska Department of Conservation (ADEC). Private property water lines are put in place at the time a house is constructed and are owned by the property owner.

Understanding how water is delivered to your home and knowing your responsibilities in the event of water line damage, curb key box/valve damage, and the repairs needed can be confusing. VEPWS is responsible for maintenance and repairs to the main water distribution lines up to the private property curb key box/valve. Each property owner is responsible if repairs are needed to their curb key box/valve, water valve marker, and water lines on their private property, as shown in the diagram below.

A Permanent Valve Marker is so the key box/valve can be located for routine maintenance and emergency use. It is also to alert street maintenance crews to avoid damage to the key box/valve. Each property owner is responsible for keeping this area clear of debris and visible at all times.



Victoria Estates' Water Service

Please see the VEHOA **Water Ordinance** for details, rules, and responsibilities for all Victoria Estates property owners and residents who use water from VEPWS.